

Zyxel Products [Warranty] - Products and Warranties

support.zyxel.eu/hc/en-us/articles/360001287853-Zyxel-Products-Warranty-Products-and-Warranties

In this article, you will learn how to check a device's warranty using its serial number. We will also cover key information about warranties before purchasing a device, including an understanding of Warranty Terms and End of Life (EOL) Support Terms. Additionally, you will find a link to a comprehensive list of devices that have reached the End of Service, End of Vulnerability, and End of Life stages. The article includes a link to the latest available updates and provides recommendations on migrating to current devices.

Check the Warranty of the purchased device

If you know the serial number of the product for which you would like to request warranty service, please fill in the details here: [Open a request](#)

Open a request

Please enter a serial number to view your complete support options.

If you don't have a serial number, click on 'Check'. This may require you to fill out additional information manually or receive follow-up questions from our team. This article helps you to identify the serial number [click here](#).

1 S242L [redacted] 2

3 **Warranty Expiration Date: 2029/06/12**
Model Name: XGS1930-52HP

The query results above are limited to products sold by Zyxel Networks channel business in the EMEA region. They do not apply to other regions nor to products sold by Zyxel Communications. You can proceed with the options below to receive further support:

[Submit request](#)

[Phone support](#)

[Contact Sales / Pre-Sales](#)



Support



RMA (Return Material Authorization)

Check the warranty offer before the purchase.

- If the product is not listed on this page, the standard warranty terms and conditions for Europe apply. These are typically 2 years from the date of customer purchase.
- The latest available updates for End-of-life devices and migration recommendations is available at the link: [End-of-Life](#)
- Please find the Products with a Limited Lifetime Warranty that are now End of Life in the [attached list](#) or here [End-of-Life*](#)

NBDS	Part Number	Warranty Term	Warranty at EOL	Standard Advanced Replacement
No	LTE7480-M804-EUZNV1F	2 Years	2 Years	-
No	NR2301-EU01V1F	2 Years	2 Years	-
No	LTE-3301PLUS-EU0102F	2 Years	2 Years	-
No	FWA505-EU0102F	2 Years	2 Years	-
No	FWA-510-EU0102F	2 Years	2 Years	-
No	FWA-710-EU0102F	5 Years	2 Years	-
No	SCR50AXE-EU0101F	2 Years	2 Years	10 Working Days
No	USGLITE60AX-EU0101F	2 Years	2 Years	10 Working Days
Yes	USGFLEX50H-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX50H-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX50HP-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX50HP-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX100H-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX100H-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX100HP-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX100HP-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX200H-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX200H-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX200HP-EU0101F	5 Years	5 Years	10 Working Days

Yes	USGFLEX200HP-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX500H-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX500H-EU0102F	5 Years	5 Years	10 Working Days
Yes	USGFLEX700H-EU0101F	5 Years	5 Years	10 Working Days
Yes	USGFLEX700H-EU0102F	5 Years	5 Years	10 Working Days
No	LIC-GOLD-ZZ1M14F	-	-	-
No	USGFLEX50AX-EU0101F	5 Years	2 Years	10 Working Days
No	GS-105BV5-EU0101F	Limited Lifetime	2 Years	-
No	GS-108BV5-EU0101F	Limited Lifetime	2 Years	-
No	GS1005HP-EU0101F	Limited Lifetime	2 Years	-
No	GS1008HP-EU0101F	Limited Lifetime	2 Years	-
No	XGS1010-12-ZZ0102F	Limited Lifetime	2 Years	-
No	MG-105-ZZ0101F	2 Years	2 Years	-
No	XMG-105-ZZ0101F	2 Years	2 Years	-
No	XMG-108-ZZ0101F	2 Years	2 Years	-
No	XMG-105HP-EU0101F	2 Years	2 Years	-
No	XMG-108HP-EU0101F	2 Years	2 Years	-
No	XGN100C-ZZ0102F	2 Years	2 Years	-
No	XGN100F-ZZ0101F	2 Years	2 Years	-
No	GS1100-16-EU0103F	Limited Lifetime	5 Years	10 Working Days
No	GS1100-24E-EU0103F	Limited Lifetime	5 Years	10 Working Days

Yes	GS1100-10HP-EU0102F	Limited Lifetime	5 Years	10 Working Days
No	GS1200-5-EU0101F	Limited Lifetime	2 Years	-
No	GS1200-8-EU0101F	Limited Lifetime	2 Years	-
No	GS1200-5HPV2-EU0101F	Limited Lifetime	2 Years	-
No	GS1200-8HPV2-EU0101F	Limited Lifetime	2 Years	-
No	XGS1210-12-ZZ0102F	Limited Lifetime	2 Years	-
No	XGS1250-12-ZZ0102F	Limited Lifetime	2 Years	-
No	GS1900-8-EU0102F	Limited Lifetime	5 Years	10 Working Days
No	GS1900-8HP-EU0103F	Limited Lifetime	5 Years	10 Working Days
No	GS1900-10HP-EU0102F	Limited Lifetime	5 Years	10 Working Days
No	GS1900-24E-EU0103F	Limited Lifetime	5 Years	10 Working Days
No	GS1900-24-EU0102F	Limited Lifetime	5 Years	10 Working Days
No	GS1900-24EP-EU0101F	Limited Lifetime	5 Years	10 Working Days
No	GS190024HPV2-EU0101F	Limited Lifetime	5 Years	10 Working Days
No	GS1900-48-EU0102F	Limited Lifetime	5 Years	10 Working Days
No	GS190048HPV2-EU0101F	Limited Lifetime	5 Years	10 Working Days
No	GS1915-8-EU0101F	Limited Lifetime	5 Years	10 Working Days
No	GS1915-8EP-EU0101F	Limited Lifetime	5 Years	10 Working Days
No	GS1915-24E-EU0101F	Limited Lifetime	5 Years	10 Working Days

No	GS1915-24EP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XMG1915-10E-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XMG1915-10EP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XMG1915-18EP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1350-6HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1350-12HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1350-18HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1350-26HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1920-8HPV2-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1920-24V2-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS192024HPV2-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS1920-48V2-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS192048HPV2-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS1935-28-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS1935-28HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS1935-52-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS1935-52HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XS1930-10-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XS1930-12F-ZZ0101F	Limited Lifetime	5 Years	10 Working Days

Yes	XS1930-12HP-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XMG1930-30-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XMG1930-30HP-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2210-52-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS2220-10-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS2220-10HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS2220-28-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS2220-28HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS2220-50-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	GS2220-50HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2220-30-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2220-30HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2220-30F-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2220-54-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2220-54HP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS2220-54FP-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	XS3800-28-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
No	LIC-BSCL3-ZZ0001F	-	-	-
Yes	CX4800-56F-EU0101F	Limited Lifetime	5 Years	10 Working Days

Yes	CX4800-56F-ZZ0102F	Limited Lifetime	5 Years	10 Working Days
Yes	CX4800-56F-ZZFN01F	Limited Lifetime	5 Years	10 Working Days
Yes	CX4800-56F-ZZDC01F	Limited Lifetime	5 Years	10 Working Days
Yes	CX4800-56F-EUAC01F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS4600-32-ZZ0102F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS4600-32F-ZZ0102F	Limited Lifetime	5 Years	10 Working Days
Yes	XGS4600-52F-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
No	91-010-204001B	5 Years	2 Years	10 Working Days
No	91-010-203001B	5 Years	2 Years	10 Working Days
No	91-010-172001B	5 Years	2 Years	10 Working Days
No	SFP10G-T-ZZ0101F	5 Years	2 Years	10 Working Days
No	SFP10G-SR-ZZ0101F	5 Years	2 Years	10 Working Days
No	SFP10G-LR-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC10G-1M-ZZ0103F	5 Years	2 Years	10 Working Days
No	DAC10G-3M-ZZ0103F	5 Years	2 Years	10 Working Days
No	SFP-SX-E-ZZBD01F	5 Years	2 Years	10 Working Days
No	SFP-LX-10-E-ZZBD01F	5 Years	2 Years	10 Working Days
No	SFP10G-SR-E-ZZBD01F	5 Years	2 Years	10 Working Days
No	SFP10G-LR-E-ZZBD01F	5 Years	2 Years	10 Working Days
No	SFP-BX1550-E-ZZBD02F	5 Years	2 Years	N/A
No	SFP-BX1310-E-ZZBD02F	5 Years	2 Years	N/A

No	SFP25G-SR-ZZ0101F	5 Years	2 Years	10 Working Days
No	SFP25G-LR-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC25G-1M-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC25G-3M-ZZ0101F	5 Years	2 Years	10 Working Days
No	QSFP100G-SR4-ZZ0101F	5 Years	2 Years	10 Working Days
No	QSFP100G-LR4-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC100G-1M-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC100G-3M-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC100F25-1M-ZZ0101F	5 Years	2 Years	10 Working Days
No	DAC100F25-3M-ZZ0101F	5 Years	2 Years	10 Working Days
No	POE12-30W-EU0101F	5 Years	2 Years	10 Working Days
No	POE12-60W-EU0101F	5 Years	2 Years	10 Working Days
No	POE12-90W-EU0101F	5 Years	2 Years	10 Working Days
No	POE12-3PD-ZZ0101F	5 Years	2 Years	10 Working Days
No	ACCESSORY-ZZSW01F	-	-	N/A
No	SURGEPRO-GE-ZZ0101F	2 Years	2 Years	N/A
Yes	RGS200-12P-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
Yes	RGS100-5P-ZZ0101F	Limited Lifetime	5 Years	10 Working Days
No	NWA50AX-EU0102F	2 Years	2 Years	10 Working Days
No	NWA50AXPRO-EU0102F	2 Years	2 Years	10 Working Days

No	NWA55AXE-EU0102F	2 Years	2 Years	10 Working Days
No	NWA90AXPRO-EU0102F	2 Years	2 Years	10 Working Days
Yes	WAC500H-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WAX300H-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	NWA110AX-EU0102F	Limited Lifetime	5 Years	10 Working Days
Yes	WAX510D-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WAX630S-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WAX650S-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WAX655E-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WAX640S-6E-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	NWA110BE-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	NWA130BE-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	NWA210BE-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WBE510D-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WBE530-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WBE630S-EU0101F	Limited Lifetime	5 Years	10 Working Days
Yes	WBE660S-EU0101F	Limited Lifetime	5 Years	10 Working Days
No	DX3301-T0-EU01V1F	2 Years	2 Years	-
No	DX3301-T0-DE01V1F	2 Years	2 Years	-
No	VMG3625-T50B-EU02V1F	2 Years	2 Years	-

No	VMG4005-B50A- EU01V1F	2 Years	2 Years	-
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No	EX3301-T0-EU01V1F	2 Years	2 Years	-
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Limited Lifetime = Limited Lifetime warranty is defined as the Lifetime of the product from when the product is launched and first supplied to customers in the EU Region until the product End of Life (EOL) announcement is made upon the local Zyxel Website. The Business products will then be supported for a further 5 years after the EU Zyxel Service Centre makes the EOL announcement.