

# Xerox Warranty Bonus Programme

1<sup>ST</sup> OCTOBER 2024

A promotional offer, extending the duration of the standard product manufacturer warranty.

## ENGLISH: TERMS AND CONDITIONS

- The terms and conditions set out within this Warranty Bonus Programme ("WBP") are offered by Xerox Limited, incorporated in England and Wales with its registered office at Building 4, Uxbridge Business Park, Sanderson Road, Uxbridge Middlesex UB8 1DH, UK ("Xerox") and may be administered by other Xerox affiliates in the Eligible Countries. By completing the Product Registration Form, you agree to these terms and conditions (the "Agreement").
- Table A defines the eligibility criteria for the WBP: "Eligible Equipment" are Xerox® Branded Printers or Multifunction Devices in the configuration specified. "Eligible Countries" are the countries in which the promotion is available. Warranty Bonus Duration is the length of time by which the Standard Manufacturer Warranty is extended under this promotion, and may vary from time to time. The date on which the product was purchased determines whether it is included in the offer.
- Xerox may withdraw this promotion from Eligible Equipment and/or change its terms at any time without notice.
- The end user must fully complete the Product Registration Form at [www.xerox.com/RegisterMyXerox](http://www.xerox.com/RegisterMyXerox) within 90 days of purchase to be eligible for the Warranty Bonus Duration. If registration is not completed then the product will have the standard manufacturers warranty duration only.
- This promotion is only available on new products. Second hand, pre-used, refurbished, or remanufactured products are excluded from this offer, unless otherwise specified.
- If you have purchased a Xerox ServicePack, this will start on the day following expiration of the Xerox Warranty Bonus, providing a possible total warranty cover for Eligible Equipment of 5 years maximum from original sale date of Eligible Equipment.
- If you wish to claim a Free Extended Warranty year (subject to the Terms and Conditions of the FEW programme), this will start on the day following expiration of the Xerox Warranty Bonus, providing a possible total warranty cover for Eligible Equipment of 5 years maximum from original sale date of Eligible Equipment.
- Consumer Notice: The benefits conferred by this WBP Program and the Agreement apply in addition to all rights you may have under consumer law, including but not limited to those relating to non-conforming goods. These terms and conditions do not affect your statutory rights as a consumer and have no detrimental effect on your consumer law rights. If Eligible Equipment or Eligible Supplies are defective, consumers may, in addition to any other rights which they may have under a warranty, have rights under consumer laws of their country.
- The Terms and Conditions for the Standard Manufacturer warranty to which this offer applies can be found [here](#)
- You may be required to submit Proof of Purchase of the device, either at registration or by Xerox service teams if you have to make a service call.
- Xerox accepts no liability for applications that are not submitted on time or in full, due to any reasons, including but not limited to unavailable or corrupted web pages or for any loss or damage whatsoever caused by or resulting from the Offer.
- This Agreement shall be governed in accordance with the laws of England and Wales, and the parties submit to the exclusive jurisdiction of the courts of England and Wales. Consumers may have additional consumer law rights under consumer laws of their country, and this Clause 21 is not intended to limit such rights.
- Data Protection Notice: The end user authorises Xerox to process any personal information, including the end user's name, address, telephone number and email address solely in connection with this WBP Program and fulfilling any Xerox Warranty. The end user acknowledges its right to change or remove personal information by contacting Xerox as outlined in its Privacy Policy on [www.xerox.com](http://www.xerox.com). The end user agrees to the sharing of personal information between Xerox affiliates within the UK, European Economic Area, Switzerland and the United States to fulfil the purpose of this WBP Program and Xerox Warranty. Xerox warrants that, having regard to the state of technological development and the cost of implementing any measures, it will take:- (a) appropriate technical and organisational measures against the unauthorised or unlawful processing of personal information and against the accidental loss or destruction of, or damage to, personal information to ensure a level of security appropriate to the harm that might result from such unauthorised or unlawful processing or accidental loss, destruction or damage and the nature of the data to be protected; and (b) take reasonable steps to ensure compliance with those measures. Xerox will share your personal information with third parties such as contractors, outsourcing partners and subcontractors who may help fulfil this WBP Program or provide the services under the Xerox Warranty.

## PRIVACY POLICIES:

Austria	<a href="http://www.xerox.com/about-xerox/privacy-policy/deat.html">www.xerox.com/about-xerox/privacy-policy/deat.html</a>
Belgium (French)	<a href="http://www.xerox.com/about-xerox/privacy-policy/frbe.html">www.xerox.com/about-xerox/privacy-policy/frbe.html</a>
Denmark	<a href="http://www.xerox.com/about-xerox/privacy-policy/dadk.html">www.xerox.com/about-xerox/privacy-policy/dadk.html</a>
France	<a href="http://www.xerox.fr/about-xerox/privacy-policy/frfr.html">www.xerox.fr/about-xerox/privacy-policy/frfr.html</a>
Finland	<a href="http://www.xerox.com/about-xerox/privacy-policy/fifi.html">www.xerox.com/about-xerox/privacy-policy/fifi.html</a>
Germany	<a href="http://www.xerox.de/about-xerox/privacy-policy/dede.html">www.xerox.de/about-xerox/privacy-policy/dede.html</a>
Italy	<a href="http://www.xerox.it/about-xerox/privacy-policy/itit.html">www.xerox.it/about-xerox/privacy-policy/itit.html</a>

The Netherlands	<a href="http://www.xerox.nl/about-xerox/privacy-policy/nlnl.html">www.xerox.nl/about-xerox/privacy-policy/nlnl.html</a>
Norway	<a href="http://www.xerox.com/about-xerox/privacy-policy/nono.html">www.xerox.com/about-xerox/privacy-policy/nono.html</a>
Portugal	<a href="http://www.xerox.com/about-xerox/privacy-policy/ptpt.html">www.xerox.com/about-xerox/privacy-policy/ptpt.html</a>
Spain	<a href="http://www.xerox.es/about-xerox/privacy-policy/eses.html">www.xerox.es/about-xerox/privacy-policy/eses.html</a>
Sweden	<a href="http://www.xerox.com/about-xerox/privacy-policy/svse.html">www.xerox.com/about-xerox/privacy-policy/svse.html</a>
Switzerland (German)	<a href="http://www.xerox.com/about-xerox/privacy-policy/dech.html">www.xerox.com/about-xerox/privacy-policy/dech.html</a>
Switzerland (French)	<a href="http://www.xerox.com/about-xerox/privacy-policy/frch.html">www.xerox.com/about-xerox/privacy-policy/frch.html</a>
United Kingdom	<a href="http://www.xerox.co.uk/about-xerox/privacy-policy/engb.html">www.xerox.co.uk/about-xerox/privacy-policy/engb.html</a>

Table A

1<sup>ST</sup> OCTOBER 2024

Eligible Countries	Eligible Products	Bonus Warranty Duration	Standard Manufacturer Warranty Duration	Total Warranty Duration	Available on products purchased between:	Promotion End Date - applicable if specified
Austria, Belgium, Denmark, Finland, France, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the UK & Ireland	Xerox C230V_DNI, Xerox C230V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox C235V_DNI, Xerox C235V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox C310V_DNI, Xerox C310V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox C315V_DNI, Xerox C315V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox C310V_DNI, Xerox C320V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox C315V_DNI, Xerox C325V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox B230V_DNI, Xerox B230V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox B225V_DNI, Xerox B225V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox B235V_DNI, Xerox B235V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox B305V_DNI, Xerox B305V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox B310V_DNI, Xerox B310V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
	Xerox B315V_DNI, Xerox B315V_DNIUK	2 year	1 year	3 year	1 <sup>st</sup> Oct 2024	
Germany	Xerox C230V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox C235V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox C310V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox C315V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox B230V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox B225V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox B235V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox B305V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox B310V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
	Xerox B315V_DNI	2 year	1 year	3 year	1 <sup>st</sup> Sep 2023	
Austria, Belgium, Denmark, Finland, France, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the UK & Ireland	Xerox C230V_DNI, Xerox C230V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox C235V_DNI, Xerox C235V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox C310V_DNI, Xerox C310V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox C315V_DNI, Xerox C315V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox B230V_DNI, Xerox B230V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox B225V_DNI, Xerox B225V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox B235V_DNI, Xerox B235V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox B305V_DNI, Xerox B305V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox B310V_DNI, Xerox B310V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
	Xerox B315V_DNI, Xerox B315V_DNIUK	1 year	1 year	2 year	1 <sup>st</sup> Sep 2023	30 <sup>th</sup> Sep 2024
Austria, Belgium, Denmark, Finland, France, Germany, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the UK & Ireland	Xerox VersaLink C7120V_DN	275 days	90 days	1 year	1 <sup>st</sup> Sep 2023	
	Xerox VersaLink C7130V_DN	275 days	90 days	1 year	1 <sup>st</sup> Sep 2023	