

Warranty - GIGABYTE Global

CPU Cooler

Warranty period 6 years: AORUS WATERFORCE X II 360 ICE, AORUS WATERFORCE X II 360, AORUS WATERFORCE X II 240

5 years: AORUS WATERFORCE II 360 ICE, AORUS WATERFORCE II 360, AORUS WATERFORCE II 240

3 years: GIGABYTE GAMING 360 ICE, GIGABYTE GAMING 360, GIGABYTE GAMING 240 ICE, GIGABYTE GAMING 240

2 years: AORUS EZ CHAIN FAN 1201 ICE, AORUS EZ CHAIN FAN 1201, AORUS EZ CHAIN FAN 1203 ICE, AORUS EZ CHAIN FAN 1203

1 year: GIGABYTE EZ CHAIN FAN 1201, GIGABYTE EZ CHAIN FAN 1201 ICE, GIGABYTE EZ CHAIN FAN 1203, GIGABYTE EZ CHAIN FAN 1203 ICE, GIGABYTE EZ CHAIN RVS FAN 1201, GIGABYTE EZ CHAIN RVS FAN 1201 ICE, GIGABYTE EZ CHAIN RVS FAN 1203, GIGABYTE EZ CHAIN RVS FAN 1203 ICE

Key Warranty Conditions

The warranty is under normal usage and not caused by human factors.

Regional differences may apply. Please contact the location where the original order was placed.

The Warranty Period may differ regionally.

During the warranty period, defective components—such as PCBs, electronic parts, and LEDs—may be replaced as needed.

Liquid leakage determined to be non-user-induced during the warranty period shall be eligible for 100% credit on the cooler unit.

If leakage was caused under normal usage due to flaws of the product itself, we will bear the loss caused by the leakage and provide compensation.

Contact Us

Live Chat

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