



WARRANTY CERTIFICATE

- Information Required**
- A copy of your dated proof of purchase may be required prior to any claims under our warranty
 - A picture showing the issue(s)
 - Detailed description of the defect / fault
 - PO # listed on item (if possible) PO # will be located on the bottom of some items or on the barcode label
 - This warranty is applicable to private residential customers only, and does not apply to retailers and commercial establishments
 - Specially discounted merchandise may not be covered by our warranty

- What Is Covered**
- Defects in the manufacturing; this is defined as a fault in the material or the workmanship of the product
 - Faulty product

- What Is Not Covered**
- Normal wear and tear
 - Intentional damage, negligence, improper care, misuse
 - Lost or stolen items
 - Parts or products that have been disposed of
 - Modified items
 - Dissatisfaction

- What We Will Do**
- Send replacement at no charge
 - If item is discontinued, send similar item

Please visit or call:

North America: info@umbra.com or 1 800 387 5122

Europe, Middle East, Africa: eu-info@umbra.com or

+31 (0)36 549 5422

Asia, Oceania: info-asia@umbra.com

Latin America: latam-info@umbra.com



5 Jahre Garantie • 5 Anos De Garantia
5 Ans De Garantie • 5 Años De Garantía