



# WARRANTY CERTIFICATE

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- Information Required**
- A copy of your dated proof of purchase may be required prior to any claims under our warranty
  - A picture showing the issue(s)
  - Detailed description of the defect / fault
  - PO # listed on item (if possible) PO # will be located on the bottom of some items or on the barcode label
  - This warranty is applicable to private residential customers only, and does not apply to retailers and commercial establishments
  - Specially discounted merchandise may not be covered by our warranty

- What Is Covered**
- Defects in the manufacturing; this is defined as a fault in the material or the workmanship of the product
  - Faulty product

- What Is Not Covered**
- Normal wear and tear
  - Intentional damage, negligence, improper care, misuse
  - Lost or stolen items
  - Parts or products that have been disposed of
  - Modified items
  - Dissatisfaction

- What We Will Do**
- Send replacement at no charge
  - If item is discontinued, send similar item

**Please visit or call:**

**North America:** [info@umbra.com](mailto:info@umbra.com) or 1 800 387 5122

**Europe, Middle East, Africa:** [eu-info@umbra.com](mailto:eu-info@umbra.com) or

+31 (0)36 549 5422

**Asia, Oceania:** [info-asia@umbra.com](mailto:info-asia@umbra.com)

**Latin America:** [latam-info@umbra.com](mailto:latam-info@umbra.com)



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5 Ans De Garantie • 5 Años De Garantía